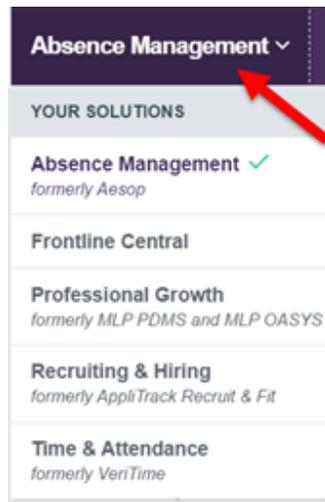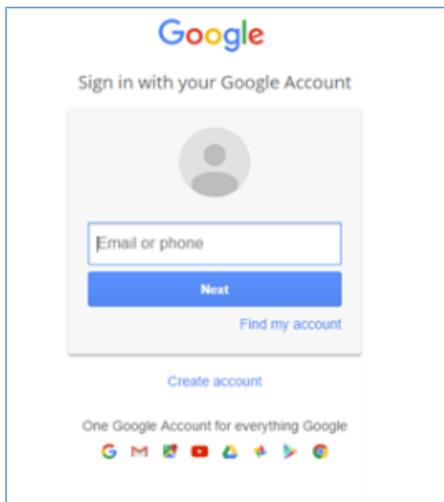# HOWTO: Frontline Insights Platform

The following article has information regarding our recent migration to the Frontline Education Insight Platform, which changed the way that users sign into Absence Management (Aesop) and Recruiting & Hiring (Applitrack).

Franklin Township Community School Corporation has upgraded to the Frontline Education's Insights Platform! The Insights Platform is similar to an "operating system" that our Frontline applications are built on. The Insights Platform does not replace our Frontline products; rather it is now what our applications are built on. The Insights Platform provides enhanced functionality to create a better experience for you - including a single Frontline ID account, common navigation, improved security and our new Frontline Education mobile app.
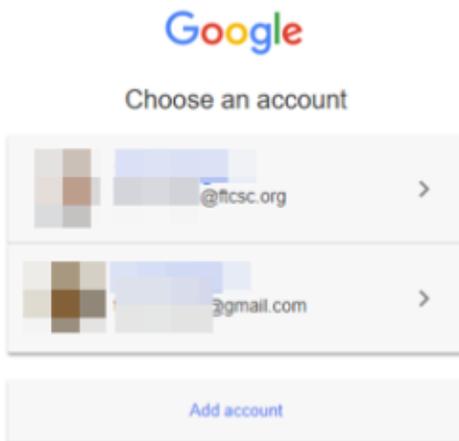
How this affects you

Our organization has transitioned onto the Insights Platform, which you will use the following URL to access Frontline: https://login.frontlineeducation.com/sso/ftcsc. This link replaces those you currently use to access Absence Management/Aesop, and Recruiting & Hiring/Applitrack. Additionally, the Frontline Insights Platform integrates into our Google Suite environment to provide a streamlined sign-on process, and you use your ftcsc.org email account to access all of your Frontline applications[1].

When you visit the URL above, you will see one of the following screens:
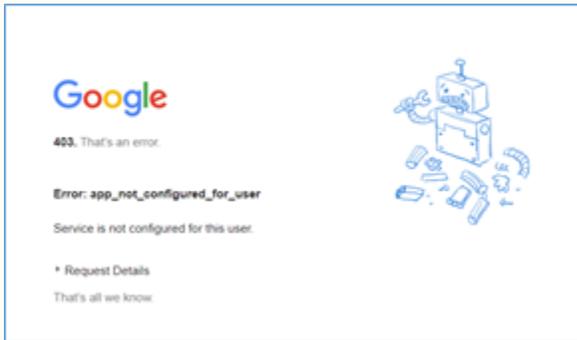
Once logged in, you can switch between applications using the app switcher shown here. If you have multiple roles, you can role switch (applicable only to Absence Management).

If you see either of these screens, select or enter your ftcsc.org account information.

⚠️ If you see this screen with the broken robot, you are probably signed into a non-FTCSC Google account. Go here (https://www.google.com/accounts/Logout) to sign out of Google and try again. Contact the IT department if you have trouble accessing the site.

(1) If you do not see an application you should be associated with, please contact the HR department.

We are confident that you will find the new enhancements to be user friendly and to improve your experience with Frontline applications. Please do not hesitate to contact the FTCSC IT Helpdesk or Human Resources with any questions that you may have at this point.